

## NOTICE OF NON-DISCRIMINATION

### Discrimination is Against the Law

**ArchCare Senior Life PACE** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **ArchCare Senior Life PACE** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**ArchCare Senior Life PACE** provides the following:

- Free aids and services to people with disabilities to help you communicate with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats such as Braille, large print, data CD, audio CD or qualified reader. Puede solicitar esta información de forma gratuita en otros formatos, tales como Braille, letra grande, en CD, CD de audio o un lector cualificado.
- Free language services to people whose first language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

If you need these services, call **ArchCare Senior Life PACE** at 1-866-263-9083. For TTY/TDD services, call 711. If you believe that **ArchCare Senior Life PACE** has not given you these services or treated you differently because of race, color, national origin, age, disability, or sex, you can file a grievance with **ArchCare Senior Life PACE** by:

Mail: 1432 5<sup>th</sup> Avenue, New York, NY 10035  
Phone: 1-866-263-9083 (for TTY/TDD services, call 711)  
Fax: 1-646-304-7131  
In person: 1432 5<sup>th</sup> Avenue, New York, NY 10035  
Email: [aslqualityimprovement@archcare.org](mailto:aslqualityimprovement@archcare.org)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by:

Web: Office for Civil Rights Complaint Portal at  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Mail: U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201  
Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>  
Phone: 1-855-467-9351 (TTY/TDD 711)

Participants may be fully and personally liable for the costs of unauthorized or out-of-PACE program agreement services. Learn more about our all-inclusive community care program at ArchCare Senior Life. Call 1-866-263-9083, Monday -Friday, 8:30 a.m. – 5 p.m., TTY/TDD: 711 or visit [archcare.org](http://archcare.org).

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-866-263-9083 (TTY:711).	English
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-263-9083 (TTY:711).	Spanish
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-263-9083 (TTY:711)。	Chinese
ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-263-9083 TTY:711 رقم هاتف الصم والبكم	Arabic
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다 1-866-263-9083 (TTY:711) 번으로 전화해 주십시오.	Korean
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-263-9083 (телетайп: TTY:711).	Russian
ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-263-9083 (TTY:711).	Italian
ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-263-9083 (TTY:711).	French
ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-263-9083 (TTY:711).	French Creole
אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-866-263-9083 (TTY: 711).	Yiddish
UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-263-9083 (TTY:711).	Polish
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-263-9083 (TTY:711).	Tagalog
লক্ষ্য করুন: যিদি আপন বাংলা, কথা বেলত পাবেন, তাহেল নিঃখরচায় ভাষা সহায়তা টি পরষবা উপলব্ধ আছা ফোন করুন ১-১-৮৬৬-২৬৩-৯০৮৩ (TTY: 711).	Bengali
KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-866-263-9083 (TTY: 711).	Albanian
ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-866-263-9083 (TTY:711).	Greek
خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-866-263-9083 TTY:711.	Urdu